BURGMANN COLLEGE INCORPORATED
WEBSITE DONATION REFUND POLICY
As at 21 MAY 2020

Our Site may include a facility for you to make a donation to us. If you use our Site to make a donation, it is important that you complete all details as nominated on our Site (including your details, the method of payment of the donation and the amount of the donation) carefully to ensure that they are correct before clicking on the Donate Now button on our Site.

Once you click on the Donate Now button on our Site, the donation will be processed and you will be committed to making the donation. There are no refunds given if you change your mind after clicking on the Donate Now button on our Site.

If you have made an error in the details entered on our site relating to the donation, you must notify us by email to accounts@burgmann.anu.edu.au within 7 business days of making the donation through our Site.

While we are under no obligation to give a refund for a donation if you have made an error in the amount of the donation, we will consider a request for rectification of any details entered on our site in genuine error, if notification of the error is made by email to accounts@burgmann.anu.edu.au within 7 business days of making the donation through our Site.

We reserve the right to decline the donation. In this instance we would refund the donation.

If we, or a third party providing the online donation facility through our Site, makes an error in respect of a donation made through our Site, resulting in an amount greater than the donation amount being paid to us, we will issue a refund of the amount overcharged to you as soon as possible once we receive notification of the error, with all costs associated with rectification of the error to be borne by us.

End of document